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INTERCOM—A Message from the President

Each year according to our current bylaws RMAIR members elect a Vice President to a three year commitment: one year as Vice President, the next as President, and the third as Past President. One of the Past President’s duties is to organize and chair the nominating committee to select the candidates for next year’s Vice President. The nominees, ballot, and voting instructions resulting from the work of Denise’s committee are included in this issue. We encourage all RMAIR members to return a ballot and participate in selecting our organization’s future leader. Results will be announced at the fall conference.

By now all should have received the preliminary program and registration materials for the 1993 fall RMAIR conference in Tucson. The program was put together by Sandy Johnson and the local arrangements by Ken Brown and Wendy Miley (with some help from others). The program, facilities, and activities appear certain to maintain the "better every year" tradition of RMAIR at a very reasonable price. I hope you are as excited about it as I am and are booking your rooms and flights. It will be great! This year’s location is quite favorable for the

FROM THE EDITOR

As you will see from the Colorado news, Ginny Feagler has taken a new position at the University of Northern Colorado. In addition to moving to a new job she will also be resigning from her position as facilitator for Panorama. I know you all join me in thanking Ginny for a job well done as facilitator and wish her well in her new position.

This is election time for RMAIR and again this year we have two excellent candidates in Kathy Chandler-Henry and Susan B. Jones. A description of each candidate’s qualifications and a brief personal statement appear later in this issue. A ballot is also included for your convenience; please fill out the ballot and get a copy, by mail or fax, to Denise Sokol as soon as you can. Denise’s address is on the ballot, her fax number is (303) 556-3377.

Just another couple of words about the RMAIR conference this coming October 27-29: If you haven’t received your conference registration materials
please contact me and I will see that you receive a copy. Several registrations have already been received, I feel were going to have a good turnout. Please be sure to attend if you can.

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ANNOUNCEMENTS

HEIRAlliance
Releases Second
Executive
Strategies Report

The evolution of the university library in the information age is the focus of a new report for college and university presidents published by the Higher Education Information Resources Alliance. The HEIRAlliance was formed in 1990 by the Association of Research Libraries, CAUSE, and EDUCOM to bring together the information technology and library communities in higher education on issues of shared interest.

The HEIRAlliance Executive Strategies Report #2: What Presidents Need to Know... about the future of university libraries summarizes a recent report published by the Andrew W. Mellon Foundation on the operations and economics of research libraries as vehicles for scholarly communication, with special attention to the impact of new information technologies. This four-page summary report outlines the sensitive financial pressure points for university libraries and offers several possibilities for addressing those challenges through a significant increase in electronic text distribution and storage. The report also touches upon many of the issues requiring resolution in the transition from printed formats to alternative types of scholarly communication. A copy of this summary report was mailed to presidents and chancellors of all U.S. colleges and universities and primary representatives of the institutional members of the sponsoring organizations. The report is available for $5.00 through the CAUSE office, (303) 449-4430, fax (303) 440-0461, and is also available electronically via the Internet by sending e-mail to HEIRA@CAUSE.colorado.edu containing the message, GET HEIRA.ES2.

University Libraries and Scholarly Communication, the 205-page study which is the foundation of this Executive Strategies Report, is available from ARL for $8.00 by contacting the ARL Office of Management Services, Publications Office, 21 Dupont Circle, N.W., Suite 800, Washington, D.C. 20036, phone (202) 296-8656, and is also available electronically via the Internet. For instructions for retrieving the electronic document, send e-mail to osap@cni.org.

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New CAUSE Professional Paper Examines Information Job Family on Campus

CAUSE Professional Paper #11 explores the idea that professionals who manage information in higher education—whether from the computing or library community—could be considered part of a single "job family."

Reinvesting in the Information Job Family: Context, Changes, New Jobs, and Models for Evaluation and Compensation was written by Anne Woodsworth and Theresa Maylone. The authors report results of a study designed to determine the similarity or dissimilarity of jobs in libraries and academic computing in selected universities, and to test a methodology for measuring their similarities and comparability (a point factor analysis system developed at the University of Pittsburgh). The authors both work at Long Island University in the Palmer School of Library and Information Science, Woodsworth as dean, Maylone as program coordinator.

The application of technology to the collection, storage, retrieval, and dissemination of information in digital form is at the heart of the transformation taking place on college and university campuses. Management of information as a critical resource is increasingly articulated as an important goal in most institutional strategic visions and plans. In higher education the form and source of that information is complex, ranging from information gleaned from administrative data bases, to research and scholarly information generated by faculty, to the collections of libraries on campus and beyond.

In Reinvesting in the Information Job Family, Woodsworth and Maylone acknowledge that the exploratory studies such as the one they conducted raise more questions than they answer. In the book, the authors express their hope that this study will spawn further investigations into other, meatier human resource issues, such as "changes in jobs due to technological change, as well as the effect of information technologies on job satisfaction, empowerment, and productivity"—not only in the library, but throughout the institution.

The paper should be of interest not only to information technology professionals and librarians, but also to personnel officers who must deal with the challenge of creating new human resource strategies in a rapidly changing world. Because of interacting issues facing these professionals on campus, CAUSE invited two national associations representing these communities to cooperate in the publication and distribution of the paper—the Association of College and Research Libraries and the College and University Personnel Association. Publication of the paper was funded by Apple Computer, Inc.

CAUSE Professional Paper #11 is available for $12 to members of CAUSE, ACRL, and CUPA, and for $24 to non-members. For more information, contact CAUSE, 4840 Pearl East Circle, Suite 302E, Boulder, Colorado 80301; phone (303) 449-4430; or send e-mail to orders@cause.colorado.edu.

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FROM STATES AND PROVINCES

ARIZONA
by Phyllis Edamatsu

Passage of Decoupling Legislation

This spring the Arizona legislature passed a bill to "decouple," or separate, tuition revenue from the state general fund in order to give universities jurisdiction over money collected for tuition and fees. Previously, the universities collected these funds and then had remitted them to the state general fund. The amount of these funds were included in state appropriations to universities. The universities had felt that state budget analysts had inflated tuition projections in order to justify lower general fund appropriations. The use of inflated tuition estimates, it was believed, camouflaged the low general fund appropriations to the state's universities. In addition, there had been accusations that universities have been deprived of tuition revenue in order to fund other state agencies. Although the details of implementation are still being resolved, the universities will have control over the funds and will be able to withdraw them according to their own schedules; the interest earned on these monies will be retained by the universities rather than the state general fund.

Administrative Cost Study

The Administrative Cost Study, one of five research projects commissioned by the Arizona legislature to be conducted by the Joint Legislative Budget Committee's Higher Education Research Section under the guidance of the Higher Education Research Advisory Board, is in data collection stage. Research questions include: (1) what are administrative costs; (2) how much are administrative costs at the various institutions; (3) how have these costs changed since Fiscal Year 1987; (4) why have these costs changed; (5) how do Arizona universities and community colleges compare with peers in other states; (6) how are the data to be interpreted: (a) what are appropriate and what are inappropriate conclusions, (b) what costs are excessive and what costs are not excessive, and (c) what are the implications. Two separate databases are being created, one intra-state and the other inter-state, each using somewhat different definitions of administrative costs. Data and findings for the universities will be reported separately from those of the community colleges.

Interim President at Northern Arizona University

After serving as NAU president for 14 years, Eugene M. Hughes retired from this position to accept the presidency of Wichita State University. Soon after Dr. Hughes retirement was announced, Patsy B. Reed, vice president for Academic Affairs, was named by the Arizona Board of Regents to serve as interim president. The search committee for a new permanent president is being headed by Douglas Wall, local Flagstaff attorney and president of the Board of Regents. To date, over 200 applications or nominations for the NAU presidency have been received. Dr. Reed has named Henry O. Hooper, NAU associate vice president for Graduate Studies and Research, to serve as interim vice president for Academic Affairs.

COLORADO
by Jacki Stirn

Colorado Commission On Higher Education

Senate Bill 136 has changed several higher education policy areas in Colorado. Perhaps the most important was the requirement that the Commission develop five policy areas for new funding. If these areas are not approved by the legislature, then funding for the next year would revert to the current base. Meetings have begun with key legislative members to develop a list of possible policy areas. The Commission has also recently completed a new Master Plan for Higher Education.

Coloradans on the Move

Greg Smith is leaving the Colorado Community College and Occupational Education System to become Vice-President for Information Resources and Planning at the Community College of Denver.

Ginny Feagler is leaving the Aurora Higher Education Center to become Assistant Vice President for Academic Affairs--Resource Allocation at the University of Northern Colorado in Greeley.

This column is short because Jacki Stirn was in the process of moving her office when the information for Panorama was due. Her new address is: Office of Central Information & Analysis, Campus Box 50, Boulder, CO 80309. Her new phone number is (303) 492-9566.

IDAHO
by Jerry Engstrom

There is good news and bad news in Idaho. The good news is that the state's economy continues to grow. The state has ended the fiscal year with a surplus the last several years and will again this year. It is currently estimated that the public schools will receive $5 million of this surplus. None of it comes to higher education.

The bad news is that this economic growth is not keeping pace with the growth in demand for state tax dollars. Expanding budget requests for prisons, health and human resources, and public education will assure that this will be another lean year for higher education.

It is currently not clear how one emerging public school funding issue will impact the state's budget. In March the state Supreme Court ordered
that a lawsuit brought by a number of school districts be heard. The suit maintains that state funding is insufficient for the districts to provide the constitutionally required "thorough" education. It has been estimated that this could require up to $100 million more a year being appropriated to the public schools.

In another issue involving the Supreme Court, the law passed last legislative session that would have divided Idaho's single Board of Education into two separate public school and higher education councils has been ruled unconstitutional. The court declared that the constitution must be amended before the structure of the Board can be changed.

A final bit of news related to the higher education budget is a Board directive to the institutions given during the June Board meeting. In a continuation of the Board's interest in administrative salary issues, the Board has requested that each campus come to the September Board meeting with a concrete plan for reducing the amount of money going toward campus administration. There had been talk of requiring a 10% reduction in administrative costs, but the board appears to be willing to settle for less extreme reductions.

There has been a change in Institutional Research positions since the last Panorama issue. As many of you know, Ron Hagerman left Idaho State University to cross the border into Washington. He is now Director of Institutional Research at Spokane Falls Community College. He has been replaced by Dr. Barbara Lawrence. She formerly was the Director for the Center for Teaching and Learning at ISU. She has maintained some of her former duties and has assumed the responsibilities of the institutional research office. Her new title is Director of Institutional Research.

MONTANA
by Cel Johnson

On June 8, Montana held a referendum on a proposed tax reform package. The package would have balanced the state budget by instituting a 4% sales tax, and also lowered property taxes and income taxes to some extent. People in higher education tended to favor the tax reform package because some of the increased revenue would have gone to education. Historically, Montanans have never supported a sales tax—they vote against one every decade or so—and this proposal was no exception. It was defeated by a wide margin: 25% voted for the proposal, and 75% voted against it.

Defeat of the proposal triggered an automatic income tax increase passed by the Legislature as a contingency plan to balance the budget. However, a group called Montanans for Better Government is attempting to block the income tax increase by invoking an obscure provision of the state constitution. According to the constitution, a petition signed by 15% of the registered voters can suspend legislative actions until they can be voted upon in a public referendum. Montanans for Better Government is spearheading a petition drive to collect the necessary signatures by sometime in the fall. To further complicate matters, a Helena businessman has threatened to sue if the petition drive is successful on the grounds that the Montana constitutional provision violates principal of the "one person, one vote."

This situation leaves higher education in Montana hanging. Higher ed took major cuts in the last legislative session; and, if the petition drive to suspend the income tax increase is successful, the Legislature will have to call a special session to cut an additional $72 million from the state budget to balance the deficit. The Governor has announced that since 65 percent of the state budget goes for public education (kindergarten through twelfth grade and the university system), that's where many of the additional cuts will have to occur.

Dr. Jeffrey Baker, Montana's new Commissioner of Higher Education, is working on a proposal to save money in the university system, which may include suggestions for restructuring. His proposal will probably be released sometime in the fall. Meanwhile, Montana's public colleges and universities are scrambling to attempt to stay within a 2% enrollment cap instituted by the Board of Regents. Demand for our product seems to be moving in the opposite direction of our funding!

NEVADA
by Jan Brown

Sorry, folks, but there is no report from Nevada this time (I think for the first time) as no one has any real news! Should have a full plate next edition.

NEW MEXICO
by Richard Cady

The powerful New Mexico Legislative Finance Committee will hold an important hearing in August 1993 to inquire into the economic effects of investment in postsecondary education. The prospect in New Mexico is for increasing enrollment demand but flat or declining state revenue. Is spending on postsecondary education worth the investment? Who pays? Who gains? Who loses?

The selection of Martin-Marietta to manage Sandia National Laboratory, replacing AT&T which voluntarily ended its 40-year management role, augers well (some say) for collaboration with the University of New Mexico and, perhaps, other New Mexico universities. Martin-Marietta manages other DOE entities and has stimulated ties between the University of Tennessee at Knoxville and ORNL.

Some of the seers say that it is increasingly apparent that the
University of California will, in two years, forego its management contract of the Los Alamos National Laboratory, a more than 50-year relationship. Of course, seers have been saying that for years.

The new Executive Director of the New Mexico Commission on Higher Education is Bruce B. Hamlett, Ph.D. He was Associate Director for "Educational Relations for the California Postsecondary Education Commission. He will start work Monday, August 9, 1993.

Dr. Hamlett has eighteen years experience with the California Postsecondary Education Commission, most recently in the capacity of Associate Director for Educational Relations. Hamlett earned a Ph.D. in international Relations and Government from the Claremont Graduate School and spent seven years as a faculty member at a California university (Santa Clara).

He is the recipient of several national education awards including a Danforth Associate Fellow, an honorary National Woodrow Wilson Fellow, and a participant in the U.S. Department of State Scholar-Diplomat Program.

Albuquerque Technical-Vocational Institute

The Governing Board of the Albuquerque Technical-Vocational Institute has begun a national search for a new president to succeed Ted Martinez who will retire at the end of FY 1994. The T-VI Governing Board has contracted with the Association of Community College Trustees to assist in the search process.

T-VI's 1993-94 Five-Year Plan will focus on outcomes assessment and student academic achievement. In preparation for the 1995-96 focus visit by the North Central Association for Schools and Colleges, T-VI is in the process of evaluating current assessment practices and developing a comprehensive strategy for assessing student outcomes. In June, T-VI arranged for faculty and staff to receive training from two experts in outcomes assessment, Dr. James Nichols, Director of University Planning and Institutional Research at the University of Mississippi and Dr. Tom Angelo, Director of the Academic Development Center at Boston College.

San Juan College, Farmington, New Mexico

Presidents from thirteen community colleges in the southwest met at San Juan College for the annual Mountain States Conference in August 1993. Dr. James C. Henderson, President of San Juan College, was host for the annual meeting. Others attending were presidents from Northland Pioneer College, North Idaho College, Arizona Western College, Snow College, Miles Community College, New Mexico Junior College, Colorado Mountain College, Dixie College, College of Southern Idaho, College of Eastern Idaho, and Utah Valley Community College.

Sessions included presentations by Farren Webb of Fort Lewis College on "Demographics in the West" and Colleen Murphy of the Center for the New West on "Teaching the Telecom: The Role of the Community College in the Knowledge Society."

Also on the agenda were tours of the college as well as businesses in cooperative partnerships with the college. These include Mesa Airlines, Navajo Agricultural Products Industry, and Hughes Missile Systems Company.

** WYOMING **

by Mike Dover

University of Wyoming

This fall the University of Wyoming is using touchtone telephone registration for the first time. This process should streamline the registration process and improve the availability of course sections.

Block transfer agreements between UW and each of the seven community colleges are completed. The agreements are the foundation for advising community college students intending to transfer academic credits to UW. Dual admission agreements have been signed with Northwest College at Powell and Central Wyoming College at Riverton. UW's use of the term "dual admission" is unique. Dual admission means that a community college student that plans to transfer to UW will have both a community college advisor and a UW advisor; also, a copy of student's transcript is evaluated each semester by UW to notify the student of his/her progress and transferable credits.

UW and the community colleges now share a common course name and numbering system for more than 5,000 transferable and some 2,000 non-transferable courses. A complete listing of all courses is published statewide and is updated regularly. All of these accomplishments will simplify students' lives at UW.

Wyoming Community Colleges

Declining property valuation (primarily due to declining mineral/oil values) continues to plague Wyoming's revenue picture. The governor and other state leaders are already making noises about budget reductions for next year's biennial budget. Enrollment growth in the community colleges has leveled off somewhat which may ease budgetary problems in the short term. The present low tuition rates are sure to be revisited as new sources of revenue are sought. There is still some discussion of adopting a statewide mill levy for support of the community colleges (currently only the college districts have a mill levy); furthermore, none of the colleges charge an out-of-district tuition differential.

The Wyoming Community College Commission will finalize a review of an extensive rewrite of their rules this coming fall. Substantial tension still exists between the Commission and the colleges with their locally elected boards as to whether or not the state statutes require the Commission to be a regulatory agency or a governing body.
Kathy Chandler-Henry

Professional Experience

Colorado Mountain College
Director, Institutional Research, 1985-present.
Director, Senior Programs, 1983-95
Director, Western Colorado Rural Communities Program, 1981-93
Occasional Adjunct Faculty, Political Science and Leadership Courses

Education

Ph.D., ABD, Political Science, Duke University
Master of Health Administration, 1980, Duke University
MA, Political Science, Duke University
BA, Political Science, Fort Lewis College

IR Professional Associations

AIR:
Member since 1987
Forum Evaluation Committee Member since 1991

RMAIR:
Member since 1986
Presenter, 1987

OTHER:
Member, CAIPR (Colorado Association of Planners & Institutional Researchers)

Reason for Seeking Office

RMAIR is a great organization full of talented professionals. I value the friendship and expertise of the members and would welcome the opportunity to serve as an officer. If elected Vice President, I will continue to build on RMAIR’s strengths and will work to meet the new and emerging needs of our members.

Susan B. Jones

Professional Experience

University of Wyoming, Office of Institutional Analysis
Currently - Senior Information Specialist
1991 to 1993 - Information Specialist III
1987 to 1991 - Research Associate I to III

Education

M.A., Sociology, 1983, University of Wyoming
B.A., Sociology, 1980, University of Wyoming

IR Professional Associations

AIR:
Membership committee, 1993 (3 year term)
Presenter at Forum, 1993
Forum Table Topics Committee, 1991-1993
P.D.O. Committee 1990
Member since 1988

RMAIR:
Local Arrangements Committee, 1994
Program Chair, 1992
Presenter, 1990
Member since 1988

OTHER:
PUIE (Public Universities Information Exchange) Steering Committee, 1990-91 & 1993-94

Reason for Seeking Office

I would not have been able to learn to do IR or to keep current in the field without the help of AIR, RMAIR, and the friends and colleagues I have come to know through these associations. In these times of shrinking budgets and changing conditions in higher education, it is more important than ever that we have access to advice and information from our colleagues and professional associations. I would be pleased to serve as an officer if that service helps RMAIR continue to be available to assist members in the future as it has in the past.